



COUNTY OF LOS ANGELES DEPARTMENT OF HUMAN RESOURCES

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MICHAEL J. HENRY
DIRECTOR OF PERSONNEL

August 13, 2008

To: Each Supervisor
From: Michael J. Henry
Director of Personnel
Subject: **CIGNA PROVIDER ISSUE**

CIGNA announced changes in their provider network affecting County employees and their families enrolled in their HMO and POS plans. It is important to note that benefits remain unchanged, and there will be no disruption of care.

CIGNA advised us that their contract with Adventist Health Systems (AHS) terminated on August 5, 2008. The following hospitals are no longer part of the CIGNA network: Glendale Adventist Medical Center, White Memorial Medical Center, Simi Valley Hospital, South Coast Medical Center, San Joaquin Community Hospital, Hanford Community Medical Center and Central Valley General Hospital.

CIGNA mailed letters to all affected employees announcing the termination and provided instructions for selecting alternate hospitals. Members who are pregnant, currently undergoing a course of treatment, or have a current authorization for health care services may be eligible for services during a transition period as part of the continuity of care program. All network doctors who admit to AHS hospitals received notice of the termination and will arrange for admissions to other hospitals for all CIGNA members. CIGNA anticipates no physician network disruptions as a result of this termination.

If you have any questions, please call me or your staff may call Marian Hall, Senior Human Resources Manager, at (213) 738-2255.

MJH:MLH
MG:DZF:sl

c: Chief Executive Officer
Deputy Chief Executive Officers
County Counsel
Executive Officer, Board of Supervisors

H: CIGNA – AHS HOSPITALS

To Enrich Lives Through Effective and Caring Service